

Policy on Visitors to people living in Kare houses.

Kare Policy Document.

Policy Owner: Speech and Language Therapy Department.

Rev. No.	Approved by the Policy Management Committee.	Approved by Kare Board/Sub Committee.	Launched at Heads of Units	Operational Period
Rev 1.4	24 th January 2023	N/A	February 2023	Feb 2023 -

^{*}Revision history available at the end of the document.

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Policy Statements

Kare believes that keeping contact with friends and relatives is very important for people's quality of life. Kare will support people living in its houses to keep contact with their family, friends and relatives.

We believe that the people we support have a right to:

- friendships and relationships
- be visited by anyone they wish to see
- decide when they would like someone to visit them
- meet their visitors in private

Staff will support individuals to:

- invite their family and friends to visit in line with their wishes
- arrange a suitable time for their visits
- consider how other people living in the house may be impacted by their visitor/s
- decide where and how to entertain their visitor.

Visitors are asked to

- arrange a suitable time for visiting with the person
- respect the wishes of the person
- · respect the other people living in the house

Staff will work with the individual and their family / friend to resolve any issues in relation to visiting. This might include matters relating to the impact of an individual's visitor/s on other people living in the house or concerns with regard to the individual's welfare and safety. Where relevant a risk assessment will be carried out to identify the risk to the individual and the controls measures required to manage the risk; if required an Individual Support Plan will be developed to document how the individual will be supported to have visitors.

Other Kare policies and guidelines which are related to and support this policy are:

- Individualised Planning
- Risk Management Policy
- Safeguarding of Vulnerable Persons at Risk of Abuse
- Matters relating to Sexuality
- Assisted Decision making (capacity) Act 2025

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This policy is made available to people living in Kare houses and their families through the House Information Booklet.

Revisions:

Rev. No.	Approved by	Approved by	Launched	Operational Period		
	OMT	Kare Board	Heads of Units			
Rev 1	March 2014	March 2014	March 2014	Mar 2014 – Sept 2016		
Rev 1.2	September 2016	Not applicable	October 2016	October 2016 – Sept		
		(minor change re ref to Safeguarding policy)		2019		
Rev 1.3	August 2019	September 2019	October 2019	Oct 2019 -		
Rev 1.4	Amendment to make accommodations for Covid Crisis Approved by SPG April 8 th 2020					

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