



Presentation to Seminar “Next Steps to Enabling a Good Life”
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Two Key Challenges for Social Care

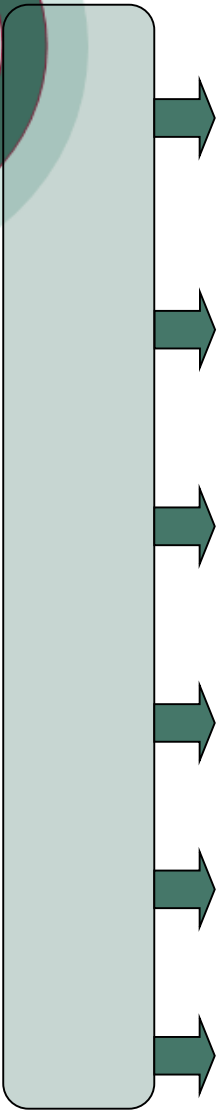
Reform

- Develop a new person centred model of care for older people and people with disabilities
 - ✓ Promoting independence and lifestyle choice as far as possible
 - ✓ Maintain people at home or in their own community
 - ✓ A sustainable model - “money follows the person”

Sustain Service Delivery

- Service Plan delivery within Resources, Targets & Standards
- Incremental performance improvement: year on year
- Transition safely

What will be different for Older People & People with Disabilities

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- ✓ Clear and comparable information and advice to make good decisions about their service - person centred models of care the norm, with ease of access to services
 - ✓ People will be involved in developing their own care-plan based on standardised needs assessment which focuses on people's strengths & personal goals
 - ✓ Maximised potential of local communities & social networks to sustain people in their own homes and communities
 - ✓ Increased control of their own resource through "money following the person" budgeting
 - ✓ Service users and their local communities will be heard & involved in all stages of the process to plan and improve services
 - ✓ A wider range of high quality options either through public, private or voluntary providers - choices available and people informed

Social Care Policy Direction & Service Modelling

Disability Services – Priorities 2014

- Implementation Framework – Value for Money and Policy Review
- People moving from institutional settings to homes in the community
- Reconfiguration of day services and young people leaving school / rehabilitation programmes
- Disability services for children and young people (0 – 18s)
- Service user involvement and quality in the development of services
- Management and information systems

Services for Older People – Priorities 2014

- Develop sustainable model for long stay care - review of fair deal – nursing home support scheme
- Develop an integrated of service for older people – supporting older peoples independence

- Assessment of need – single assessment tool
- Service user involvement
- Research, demographic trends – planning & research
- Service improvement models and performance management models



Social Care Funding 2014

- The Social Care budget for 2014 is set at €3,055.3m which is a small increase of 0.5% on the 2013 position
- This includes reductions of €31.3m, which are principally pay related reductions associated with Haddington Road, the employment control framework (moratorium) and incentivised career break.
- It also includes additional resource of €45m representing €14m developments in disability services and additional resource of €31m to cover deficits in disability and older people services.
- HRA already allocated (€11.5m) & related pay reductions (€4m) for Disabilities
- HRA additional €17m to be allocated across elderly and disability services

Reform is part of our work everyday

Resource Challenge


Health Services continue to experience real budget challenges

- Expenditure reductions of €3bn or 22%
- Staffing levels down by over 12,000 since 2007
- Employment is at levels last seen in 2005

Demand for health services continues to rise

- Ageing Population – particularly aged 75years +
- Increasingly complex care needs at greater cost
- Increasing prevalence of disability
- NIDD shows in excess of 27,600 people with needs recorded in 2012 – moderate, severe and profound risen 40% over 4 decades
- NPSDD has 25,000 individuals registered and national census prevalence rates estimate 40,000 people eligible for disability services
- Over 1,200 places required annually for school leavers and RT exits

Additional resource will be required to meet changing needs... at the same time existing resources will need to be reconfigured as we move to a sustainable model which better supports our people

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- ## The Challenge of Change - Implementation
- Embarking on a large scale reform programme to implement the VfM and Policy Review which will transform our model of service to a community based model of person-centred care
 - National Implementation Framework Steering Group & National Consultative Forum will support implementation
 - An additional investment of **€14m and 130** additional staff will:
 - Provide places for an estimated 1,200 young people leaving school / RT
 - Provide “emergency” placements
 - Roll out a new model of assessment and intervention (0 – 18s)
 - Reconfiguring existing resources will:
 - Deliver a more person-centred model of care and support, with more than 150 people moving to more appropriate homes in the community.
 - Deliver on Haddington Road and related pay savings.
 - Realisation of €5m efficiencies in line with the VfM and Policy Review
 - Streamline governance arrangements
 - Scaling change in disability services

Embedding Change in Social Care Services

Next Steps - Change is Already Underway

23 member organisations of **Federation of Voluntary Bodies** engaged in *Next Steps* programme

- Progressing change individualised supports & better outcomes for funding investment
- supporting the introduction of new models of care and new work practices
- positively impacting on the way people are supported to live their lives of choice

- **DFI**

- supporting 20 agencies to roll PQASSO quality system
- supporting 43 organisations to implement the “organisation health check” programme to assess governance and capacity
- Working with **NFP** business association on research project with 15 member organisations to support community living

- **Genio** working with the HSE & Voluntary Partners

- Over 76 projects rolled out 2010 – 2012

Although care costs, poor quality care costs more

Client Safety is Paramount



The Challenge of Change - Service User & Community Involvement

- National Consultative Framework Process to enhance involvement
- Maximise potential of local communities & social networks – collaborate with DFI & other agencies
- Take a “whole system” approach in developing health and wellbeing
- Local Communities will be heard – “Nothing About Us – Without Us”
- Building a coalition of support with local communities, voluntary partners, staff & unions and the political system in achieving our shared objective

How we implement change is important

The Challenge of Change - Values

Our Mission – Why we exist

Our Values – How we operate

Our Vision – Where we want our organisation to be

Service

Community

**Passion for
Excellence**

Learning

Trust

Developing a shared vision & values

Making it real



Delivering Service Improvement Through Innovation – *Next Steps*

- Developing our partnership with the *Next Steps* project
 - Acknowledgement of the innovative approach and dynamic for change
 - Potential for public, voluntary & community collaboration
 - Continued support for *Next Steps* partnership with social care around implementing new approaches and models
 - Development of this approach to support service improvement through the translation of learning as part of the wider service improvement programme in Social Care