

Representatives from the National Federation of Voluntary Bodies on Value for Money Working Groups

WORKING GROUP 1: PERSON-CENTRED MODEL OF SERVICES & SUPPORTS – STRATEGIC PLANNING

The objective of this Working Group will be to support the implementation of strategic aims, 3, 6 & 7 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

Representatives from the National Federation

Christy Lynch, KARE (Chair)
Jane McEvoy, St. John of God Services
Brian O'Donnell, National Federation

Working Group 1: Sub Group 1 – Establish Base Line Data

Representatives from the National Federation

Brian O'Donnell, National Federation

Terms of Reference/Tasks

- Undertake a comprehensive population needs assessment supported by the Health and Well Being Division in collaboration with the National Disability Authority. This will include changing, unpredictable and episodic need.
- Identify potential demand for services over the next 5 – 10 years
- Specify the services required to meet this need based on a person centred model of service
- Assess the existing capacity of current services to respond to need
- Assess the reconfigured capacity of services to respond to need.
- Identify alternative service options to be developed based on the learning from demonstration projects:
 - Capacity required;
 - Resources required;
 - Time Frame.

Working Group 1: Sub Group 2 - Evaluation Process: Service Delivery models and Demonstration Projects

Representatives from the National Federation

Christy Lynch, KARE (Chair)
Jane McEvoy, St. John of God

Terms of Reference/Tasks

- An important focus of this sub-group will be to develop the baseline data and comprehensive evaluation process to evaluate existing services and new demonstration projects, and assess suitability for wider application. This is a key piece of work which needs to be undertaken as a priority to support the work of other sub-groups/working groups
- The Health Service will develop a mechanism to enable this work to be carried out in an appropriate manner
- The work will seek to use research & analytical capacity to support this work, rather than the Health Service itself resourcing this input separately. In the event that this approach cannot be facilitated the Health Service will itself secure the necessary resources to support this important process
- The Work will involve a statement of current projects and the evaluation of these projects and their subsequent learning will inform the development of alternative service options
- The output from this work will inform the decisions on the Annual Service Plan and Operational Plan for Social Care
- Based on the output of the work outlined above and input from the other working groups an implementation plan will be developed, taking account of any policy appraisal, the scale of organisational change and associated capacity constraints.

WORKING GROUP 2: PERSON-CENTRED MODEL OF SERVICES AND SUPPORTS – IMPLEMENTATION, OVERSIGHT & SUPPORT

The objective of this Working Group will be to provide oversight & support to the implementation of initiatives to drive migration of the person-centred model in 2014. In doing so the working group will support the implementation of strategic aims 3, 6 & 7 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

Representatives from the National Federation

Pat Reen, Prosper Fingal
Breda Crehan Roche, Ability West
Denis Cronin, Daughters of Charity
TJ Duggan, Cheeverstown
Laura Keane, Rehab Group

Working Group 2: Sub Group 1: Time to move on from Congregated Settings

Representatives from the National Federation

Denis Cronin, Daughters of Charity

Terms of Reference/Tasks

- The focus of this sub-group will be to provide oversight & support the implementation of the actions included in the Social Care Operational Plan in 2014. The plan in respect of 2014 is that a minimum of 150 people with Disabilities will move to community living as outlined below:

- a. HSE Dublin North East 25 people moving from the following agencies St John of God Services, Daughters of Charity, St Michaels House, and HSE Services.
 - b. HSE Dublin Mid Leinster 55 people moving from the following agencies St John of God Services, Stewarts Care, Cheeverstown House, Peamount, Cheshire, St Margaret's and HSE Services.
 - c. HSE West 30 people moving from the following agencies Brothers of Charity, Cheshire, Daughters of Charity and HSE Services.
 - d. HSE South 40 people moving from the following agencies Brothers of Charity, St Patricks, St Vincent's, Cheshire and HSE Services.
- These plans will include specific details on the individual, their choices and their preferred living options and will incorporate the actions required by the person themselves and the service provider to give effect to the wishes of the individual within available resources. The timeline involved in the transition will incorporate any additional training needs identified for a successful outcome
 - Individuals will move to the community throughout the year in line with community living transition plans
 - Progress and performance in respect of the movement of 150 people to community living will be monitored on a monthly basis, with reports to the sub-group and Working Group at each meeting.

Working Group 2: Sub Group 2 - New Directions

Representatives from the National Federation

Pat Reen, Prosper Fingal

TJ Duggan, Cheeverstown

Laura Keane, Rehab Group

Terms of Reference/ Tasks

New Directions - Personal Support services for adults with disabilities - Reconfiguring Day Services. - Health Service Standards:

- Consultation phase in respect of the Interim Standards relating to New Directions will be completed by the end of the first quarter.
- The standards, revised appropriately following the consultation, will be implemented through the disability providers with appropriate monitoring procedures in place.

Policy Implementation:

- Each agency to review current provision and capacity against National Implementation Plan with specific reference to the 12 supports outlined in New Directions.
- Review existing demonstration sites / models of good practice across ISAs to translate learning and inform implementation.
- Agency action plans for the implementation of New Directions to be reviewed at the Regional Disability Consultative Fora.

Working Group 2: Sub Group 3 - Progressing Disability Services for Children and Young People (0-18's)

Representatives from the National Federation

Breda Crehan Roche, Ability West (Chair)

Terms of Reference/Tasks

- The roll out of a new model of assessment and intervention, the objective of which is to provide one clear referral pathway for all children (0-18s), irrespective of their disability, where they live or the school they attend. The transition to this service delivery model is governed by a consultation and engagement process with all stakeholders, including people with disabilities and their families, and is being implemented on a phased basis, with full implementation of the model scheduled for the end of 2015. Local Implementation Groups (LIGs) are at different stages in the consultation process and implementation of the model.
 - The LIGs in the Mid-West, Meath, West Cork, Cavan/Monaghan and the Midlands will consolidate implementation of the model and build on progress to date.
 - The LIGs in Kerry, Mayo, Galway, North Lee, Wexford and Kildare / West Wicklow will fully reconfigure their services in line with the model.
 - The LIGs in Dublin, (Dublin North and Dublin North City) and (Dublin South, South East, Dublin South West, and Dublin South Central) will finalise the consultation phase with all stakeholders, complete implementation plans and commence reconfiguration and delivery of the new model of service.
 - The LIGs in Donegal, Sligo/Leitrim, Roscommon, Louth, Carlow/Kilkenny, Waterford, Tipperary South, Cork South Lee, Cork North and Wicklow will progress consultation phase, will establish health and education forum, will review and amend governance and management structures and will agree service policies and procedures and prepare for reconfiguration in 2015.
- Based on learning from the pilot sites in Midlands, Waterford, West Cork and Cavan/Monaghan, the National Access Criteria will be revised by the end of Q2 - for implementation in the 3rd and 4th quarter.
- Ensure that the functions and processes under the Disability Act 2005 are integrated with the development of 0-18s networks.
- To progress the implementation of the model, key engagements with stakeholders and a range of supports will be provided, with a specific focus on those in the second and third groups above.
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- Implement Outcome Focused Performance Management and Accountability Framework on a phased basis, with a demonstration site established in each region.
- Engage in the development of a service framework to support the provision of pre-school services for children with a disability informed by cross-sectoral discussion.
- Collaborate with DoH and voluntary partners in evaluating existing demonstration projects in order to establish a firm evidence base to inform future migration towards the new service model & establish an appropriate communication and engagement framework.

WORKING GROUP 3: PEOPLE WITH DISABILITIES AND COMMUNITY INVOLVEMENT

The objective of this Working Group will be to support the implementation of strategic aims 3&7 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

An important focus of the work of this group will be to build on the existing national & local consultative processes so as to develop a model, which meets the changing needs of the Health Service and which will be fit for purpose to support the new model of service delivery envisaged in Future Health. The intention is to maximise the potential of local communities to support people with disabilities and their families within their own area and to develop both the informal and formal social networks which have the capacity to support the new service models.

Representatives from the National Federation

Colette Kelleher, COPE Foundation

Terms of Reference/Tasks

- Develop the principles to underpin a framework that has as its starting point active participation and integration
- Develop a shared understanding of the needs, experiences, capacities of the people with disabilities and their preferred method of engagement with the process.
- Establish appropriate mechanism to enable people with disabilities to share their knowledge and experience
- Actively participate in the decision making process
- Influence service planning and policy development
- Build on the mechanisms employed in the National Consultative Forum structures to ensure enhanced people with disability involvement in the development of disability services.
- Produce plans to identify a range of methodologies to ensure service user involvement.
- People with Disabilities and their families' views will impact on decision making at all levels of service development and delivery.
- Identify the appropriate process for the selection of a number of people with disabilities to participate in a meaningful way at both Area and National Fora.

WORKING GROUP 4: QUALITY & STANDARDS

The objective of this Working Group will be support the implementation of strategic aim no. 7 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

Representatives from the National Federation

Teresa Mallon, St. John of God Services (Chair)

Francis Coughlan, SOS Kilkenny

Bernard O'Regan, Western Care

Bob McCormack, Dara Residential Services

Terms of Reference/Tasks

- Enhance the quality of services used by people with disabilities.
- Improve service experience of people with disabilities.
- Support the implementation of the National Policy on Safeguarding Vulnerable Persons and facilitate an integrated approach across the management of allegations of abuse within the Social Care Division.
- Work with all services to meet the requirements of Children First legislation.
- Develop HSE Child Protection policy.
- Develop implementation plan for the roll out of the policy and associated training.
- Develop and implement an outcome measurement framework.
- Develop and implement a quality framework in response to current and emerging standards in disability services.

WORKING GROUP 5: MANAGEMENT & INFORMATION SYSTEMS

The objective of this Working Group will be to support the implementation of strategic aims 4 & 5 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

Representatives from the National Federation

Sean Abbott, COPE Foundation

Sarah Kelly, Kare

Sean Conneally, Brothers of Charity Services Galway

Terms of Reference/Tasks

- Improve management and information systems for disability services
- Continue to work with DOH on Strategic Information Framework
- This Working Group will support the DoH and Health Service on the development & implementation of Strategic Information Framework
- Review the methodology for setting targets. Develop the current output focused performance indicator (PI) set to incorporate more outcome based PIs.
- Collaborate with all stakeholders in relation to the development of an appropriate Assessment Tool.
- Develop plan for the implementation of the assessment tool across the Disability Sector.
- Commence development of a web based system to support easier access for people with disabilities to information and advice
- Liaise with the relevant HSE Divisions who are leading on the following:
 - Introduction of a unique identifier to support the move towards person-centred service delivery.
 - Development for implementation of financial coding systems will commence, so as to support the move to individual client costing and Money Follows the Person, together with greater accountability and transparency.

WORKING GROUP 6: GOVERNANCE & SERVICE ARRANGEMENTS

The objective of this Working Group will be support the implementation of strategic aims 1 & 2 of the National Implementation Framework, addressing in 2014 the priority actions included in the Social Care Operational Plan – Disability Services.

Representatives from the National Federation

Brendan Broderick, Sisters of Charity of Jesus & Mary/Muiriosa Foundation

Vincent O’Flynn, Carriglea Cairde Services

David Dunne, St. Michael’s House

Marie Lenihan, Kerry Parents & Friends Association

Johanna Cooney, Brothers of Charity Services

John Hannigan, Sunbeam House Services

Terms of Reference/Tasks

- Streamline governance arrangements and maximise optimum efficiency by implementing a reconfigured governance and accountability framework for the disability service programme including revised Service Arrangements / Grant Agreements.
- Put in place the necessary systems and protocols to ensure full accountability and transparency for all funding allocated on the health vote for the Disability Services programme.
- Support process for introduction of a new IT based system to assist the management and governance of service arrangements and agreements. This is a national shared database, which will allow for real time data entry & reporting and will replace the current local and national registers. In addition, it will make possible more comprehensive verification of information and greater controls assurance and facilitate the development of co-ordinated approach to governance with corporate functions. This IT system will provide the organisation with the technology supports necessary to enhance management of the Governance Framework with this important sector.
- In addition, while recognising the executive management responsibility on the Health Services Directorate, the Social Care Management team, ISA teams and individual providers to work individually and collectively in delivering the Social Care operational Plan, this group will provide oversight of these measures and act as a “sounding board / reference group” on the impact and effectiveness of these measures